

Reconfiguring Advanced Applications in Panopto

After Panopto's migration to Canadian servers, advanced applications and devices must be reconfigured in order to continue functioning. This document only applies to advanced users who are using:

- Remote Recorders
- RTMP Stream Keys (with OBS, for example)
- Integrations which require custom configuration with Humber's Panopto Support Team
- API Keys

Please see the appropriate section below for instructions pertaining to your use of Panopto.

Remote Recorders

If you are using *Panopto's Remote Recorder* app, it must be reconfigured in order to continue working. If you have "Scheduled" any events to occur in the future, they must be deleted and re-scheduled in order to work.

Please connect with *Humber's Panopto Support Team* to schedule an appointment.

RTMP Stream Keys

If you are regularly scheduling live events in advance, or have an event that is prepared and configured using an RTMP Stream Key, you must generate a new one in order for your stream to be successful.

Your easiest method to do this is to simply delete your session and create a new Webcast.

Any integration which depends on an API Key or similar

If you have worked with Humber's Panopto Support Team to connect a broadcast or enterprise device into Panopto, it must be reconfigured. Please connect with *Humber's Panopto Support Team* to schedule an appointment.